CORPORATE PROFILE

WEILER'S
CLEANING & RESTORATION LTD.



Location:	Box 267, 5 Ontario Rd. Walkerton, ON N0G 2V0
Phone	(519)881-2205 / (800)461-1694
Fax	(519)881-3776
Email	kathy@weilerscleaning.com
Website	www.weilerscleaning.com
24 Hour Pager:	**(519) 507-5849**

GUS GROUP POST-DISASTER RESTORATION REDEFINED

24/7 EMERGENCY

COMPANY PROFILE



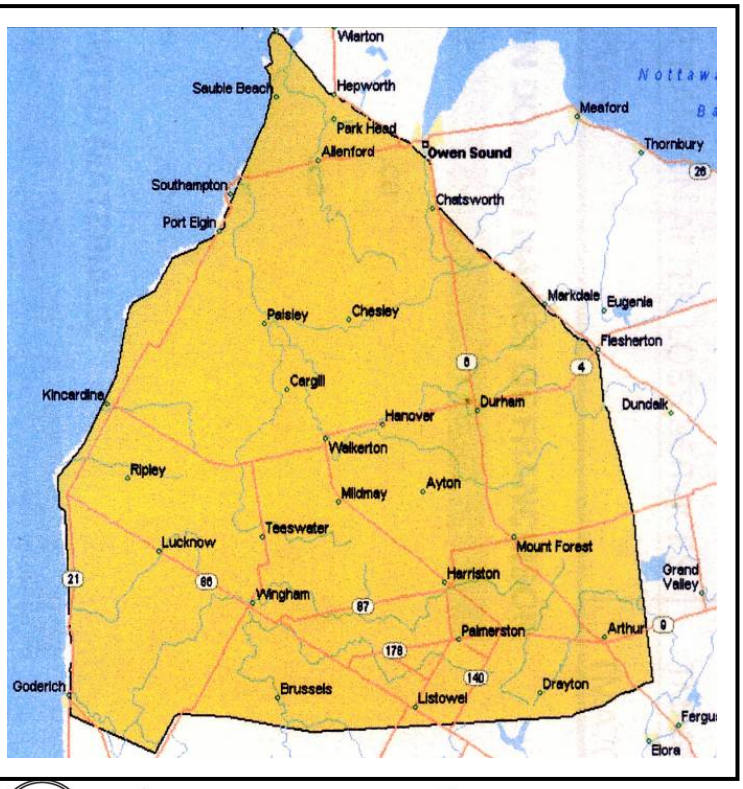
Kathy Weiler, Owner & President

Weiler's Cleaning & Restoration Ltd originally began in November of 1986 on a part-time basis with a van and a carpet cleaning unit. Soon after the business began, janitorial services were added, the business went from part time to full time in short order and numerous other services were added over the years.

As the business grew especially in our emergency restoration division, we realized that if we were to continue to expand it was necessary to make an investment in a larger building and also in additional equipment. In 2005 we made the move to our current location, the additional space allowed us to be more efficient, additional services were added, and we were also able to nurture our presence in the insurance market as we had hoped. As part of our commitment to expand in the insurance market, we signed on to become a GUS Franchisee in September of 2010.

Currently we have roughly 60 employees that work in a variety of cleaning fields, including a comprehensive restoration division for flood, fire, mould remediation, odour control, sewer backups, furnace blow backs, wind damage and vandalism. Our restoration work includes performing the emergency cleanup and tear outs to complete rebuilds for interior and exterior renovations and general contracting. Our 3 basket high production ultrasonic equipment is used for all our content cleaning work.

Other services include carpet cleaning (we have 3 truck mount steam extraction units), ultrasonic blind cleaning, tile and grout cleaning, complete line of janitorial services, floor refinishing, maid service, post construction cleanup, vehicle detailing, property management and we are also are a dry cleaning depot.



We have several other vehicles in our fleet, a cargo trailer for restoration jobs and a large inventory of equipment such as fans, dehumidifiers, air scrubbers, etc. to be able to service claims immediately.

Weiler's Cleaning & Restoration services a large area of Mid-Western Ontario including Bruce, Grey, Perth, Huron & Wellington counties. To the left is a map defining our Gus Franchise area.

OUR MISSION STATEMENT

The Weiler's Cleaning & Restoration Team is dedicated to "Giving Cleaning a Whole New Meaning" through our commitment in providing commercial, industrial and residential clients with a variety of quality cleaning services utilizing state of the art technology and certified technicians.



Weiler's Cleaning & Restoration strives to proudly become "The One Stop Cleaning Shop". Our 39 years of dedication to client service, value and quality remain the foundation of our company while our friendly, skilled employees continue to be the backbone of our organization.

OUR COMMITTMENT

To provide the best quality services in the least time possible using State of the Art Technology to restore our client's peace of mind along with their homes and businesses.

Environmentally we all need to strive to do our part. The ultrasonic cleaning process allows us to use environmentally friendly cleaning agents. As well with the ultrasonic process, we can restore contents including electronics that were previously deemed non-salvageable rather than sending them to landfill sites.

To continue to educate our staff with the most recent processes, technologies and educational courses in order to get the job done as quickly as possible while keeping the price affordable.

OUR SERVICES

Certified Technicians perform Post Disaster Restoration Services such as:

- 24 hour Emergency Services
- Water & Flood Damage
- Fire & Smoke Damage
- Sewage Backups
- Furnace Blow Back
- Mould Remediation
- Applied Structural Drying
- Odour Control
- Vandalism / Emergency Board up
- Confined space safety/awareness
- Fall Arrest
- Ariel Lift Platform/Elevated Lift
- Ultrasonic Content Cleaning





Other Services include:

- Carpet & Upholstery Cleaning
- Janitorial Services
- Tile & Grout Cleaning
- Custom Designed Maid Services
- Post Construction Cleanup
- Vehicle Detailing
- Ultrasonic Blind Cleaning
- Hard Floor Resurfacing
- Window Cleaning
- Pressure Washing Service
- Offsite Storage & Cleaning
- Property Management Services
- Trauma & Crime Scene Services
- Dry Cleaning Depot



Weiler's can provide full service from start to finish. We do the Emergency Service including structural drying, disinfecting, complete content cleaning, including dry cleaning services and blind cleaning. The Weiler's team makes great effort and prides themselves in their ability to return their clients' homes and business back to their pre-loss condition in a very timely manner. Weiler's can send a crew out of our staff of approximately 60 people to do the post construction cleanup as well.

Because Weiler's has specialty certifications in confined space safety and awareness, fall arrest and aerial lift platform and elevated lift we become even more efficient on all restoration jobs be it residential, commercial or industrial applications.

From start to finish we will ensure that our clients are taken care of, as we work with the insurance company to ensure things are done to satisfaction and done as quickly as possible, while managing the project every step along the way.

OUR CERTIFICATIONS

IICRC Certifications

- Applied Microbial Remediation
- Applied Structural Drying
- Carpet Cleaning
- Fire & Smoke Restoration
- Journeyman Textile Cleaner
- Stone, Masonry & Ceramic Tile Cleaning
- Upholstery & Fabric Cleaning
- Water Damage Restoration
- Ultrasonic Blind Cleaning
- Ultrasonic Restoration of Contents
- Trauma & Crime Scene

INSTITUTE of INSPECTION CLEANING and RESTORATION ® CERTIFICATION
Certified Firm

Other Specialty Certifications

- Ariel Lift Platform
- Confined Spaces
- WHMIS Certifications

OUR PROMISE

We promise to respond promptly to all emergency requests. We promise to give the best restoration management and communication service from beginning to end. We promise to provide excellent customer service that will go beyond our clients' expectations while making them confident and comfortable that we only have their best interests at heart.



Pictured below is some of our equipment we have available to assist in getting to emergency jobs as quickly as possible in order to minimize the damage.



BUSINESS ASSOCIATES

GUS Group

Carson's Dry Cleaning - Depot

Omegasonics – Ultrasonic Restoration Equipment for Content Cleaning

Since 1996, Weiler's Cleaning Service has been the Canadian Distributor of Omegasonics Ultrasonic Restoration Equipment. In the fall of 2011 we added a new addition to our existing building in order to increase our efficiency in handling content cleaning and processing. Our content cleaning room houses a complete assembly line of Omegasonics Ultrasonic Restoration Pro System similar to the illustration below.



Our ultrasonic equipment will restore contents to their pre-loss condition. The state-of-the-art ultrasonic system is specifically engineered and designed to increase the efficiency of processing fire, smoke, mould and water damaged contents as well as being able to more efficiently clean contents.

Our content cleaning room also gives us additional storage areas to enable us to clean and store the contents that need to be removed from the damaged structure. This same content cleaning room also serves as a training centre. Weiler's has hosted content cleaning and processing training seminars that we have offered to other restoration contractors. The training not only provides proper inventory and pack-out procedures to ensure accurate estimating and billing, but attendees also receive a "hands on" approach to ultrasonic cleaning of contents and electronics by using our on-site ultrasonic equipment. These courses will earn attendees continuing education IICRC credits. Key features of ultrasonic cleaning are that it saves money on replacement costs and damaged contents and saves our landfills. Contents are cleaned approximately 80% quicker than conventionial methods.

ON-SITE TRAINING CENTRE







In 2013 Weiler's added another addition to our existing building in order to provide more storage space for home owners contents. Within this content storage room we also have a 495 sq ft ozone room for deodorization. Part of this addition has been sectioned off to store all our restoration equipment and supplies. This section also is used as a working garage area for cutting and painting baseboards, doors etc. This area is also used to store additional contents when the need arises. Over all we have 5,500 sq ft of storage space plus our content cleaning room of 1500 sq ft if needed.



Thank you for your time, we look forward to working with you in the future.

The Weiler's/GUS Team

GUS GROUP

Weiler's Cleaning Service Ltd.

GUS-006

Weiler's Cleaning Service Ltd.
5 Ontario Road, Box 267
Walkerton, ON N0G 2V0
Telephone : 1 (800) 461-1694
Fax : 1 (519) 881-3776

Satisfaction Survey

Sir or Madam,

In order to provide our customers the best service possible, we would appreciate you taking a few minutes of your time to share your comments about the cleaning, odour neutralization and restoration performed by our team of specialists.

Your satisfaction is important to us!

Thank you for your comments.

1. Quality of the work?

- [x] Excellent
- [ ] Good
- [ ] Acceptable
- [ ] Poor

2. Politeness and courtesy of our staff?

- [x] Excellent
- [ ] Good
- [ ] Acceptable
- [ ] Poor

3. General satisfaction with the Work ?

- [x] Excellent
- [ ] Good
- [ ] Acceptable
- [ ] Poor

4. Would you recommand our Services to a friend ?

- [x] Yes
- [ ] No

5. Quality of service?

- [x] Excellent
- [ ] Good
- [ ] Acceptable
- [ ] Poor

6. Speed of the work ?

- [x] Excellent
- [ ] Good
- [ ] Acceptable
- [ ] Poor

Comments :

Upon our emergency call - within 30 minutes, Weilers were at our door and within one hour a crew was at work. Weilers are professional in every way. I would call them again in a minute. —
THANK YOU!

Name : DON FORREST Telephone : 519-881-1977

Address : 9 MULLER ST Date : MAY 12, 2011

Insurance company : STATE FARM INS.

Claim number : 60U136727

Signature of the insured

2010-09-23

GUS

Weiler's Cleaning Service Ltd.

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- [ ] Poor

3. General satisfaction with the Work ?

- [x] Excellent
- [ ] Good
- [ ] Acceptable
- [ ] Poor

4. Would you recommand our Services to a friend ?

- [x] Yes Already have several times even gave out your number!
- [ ] No

5. Quality of service?

- [x] Excellent You arrived so quickly which was a blessing!
- [ ] Good
- [ ] Acceptable
- [ ] Poor

6. Speed of the work ?

- [x] Excellent
- [ ] Good
- [ ] Acceptable
- [ ] Poor

Comments :

It was a stressfull, difficult situation and Chris and Corey and the rest of the guys made it more calming. They took charge and really made everyone here feel better. Thank you for all your help with the boxes!

The Salvation Army Thrift Store.
Name : Debra Morrison Telephone : 519-357-3757

Address 205 Josephine St. Date :
Wingham
Insurance company :

Claim number :

Signature of the insured

2010-09-23

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GUS-006

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- [ ] Poor

3. General satisfaction with the Work ?
- [x] Excellent
- [ ] Good
- [ ] Acceptable
- [ ] Poor

4. Would you recommand our Services to a friend ?
- [x] Yes
- [ ] No

5. Quality of service?
- [x] Excellent
- [ ] Good
- [ ] Acceptable
- [ ] Poor

6. Speed of the work ?
- [x] Excellent
- [ ] Good
- [ ] Acceptable
- [ ] Poor

Comments :

COULD NOT BE BETTER!

Name : LINDA LOUNDS
Address : 1138 Shevchenko Blvd.
Insurance company : Aviva C81361805
Claim number : Claimpro. 35210-16842

Telephone : 519-396-4490
Date : JAN 16, 2012

Linda Lounds

Signature of the insured

2011-07-28

March 31, 2011

Attention Weiler's Cleaning Service

This letter acknowledges that Weiler's Cleaning Services was successful at completing a challenging mould remediation project.

The project included remediation of mould in a industrial establishment.
Weiler's Cleaning was responsible for:

- Removing the food sources supporting the mould growth
- Physically cleaning the problem areas (power washing and hand scrubbing)
- Removing the accumulation of water using wet vacuums
- Drying the cleaned areas using industrial de-humidification units
- Hepa vacuuming all surfaces in the contaminated work space
- Setting up and monitoring Hepa air scrubbing units
- Applying biocides to alter the surface PH levels impairing future mould growth
- Ensuring the above activities were completed with attention to detail, to allowing air samples to be conducted to satisfy our independent mould tests established by an Industrial Hygienist.

The successful completion of this project would not have been possible without the hard work and dedication of the Weiler's Cleaning Staff.

Congratulations on a job well done.

Regards;

Tim Kuntz

GUS GROUP

GUS-006

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- [ ] Poor

6. Speed of the work ?
- [x] Excellent
- [ ] Good
- [ ] Acceptable
- [ ] Poor

Comments : I can't say enough good things about (Chris) Weiler's.

Chris did a wonderful job. He was very professional and caring.
Chris did the job as if his own house.
Fantastic service. Work was done well and excellent quality. I felt well taken care of. All workers from Weiler's were friendly, caring and took PRIDE in job.

Name : Dianne Knox

Address : Box 1915 13 Cunningham Rd. Walkerton, ONT.

Insurance company : OTIP - AVIVA Traders General

Claim number : 90095687

Telephone : 519-881-4230 Thank you DK

Date : Nov. 19/11

D. Knox

Signature of the insured

2011-07-28